



#4 2161

Attorney Docket No. 48971-023 (AWGK-001)
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Alan W. H. Grant
Serial No. 09/766,698
Filing Date January 22, 2001
Title: CONSTITUENCY VALUE EXCHANGE OPTIMIZATION METHOD

Group Art Unit: 2161

CERTIFICATE OF MAILING (37 C.F.R. § 1.8(a))

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail under 37 CFR 1.8(a) in an envelope addressed to the Assistant Commissioner for Patents, Washington, DC 20231 on the date indicated below.

Date: April 13, 2001

Paul L. Speidel
Paul L. Speidel

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Assistant Commissioner for Patents
Washington, DC 20231

APR 19 2001

Dear Sir:

Technology Center 2100

TRANSMITTAL LETTER

Applicant encloses herewith for filing in connection with the above-referenced patent application the following documents:

- 1) Information Disclosure Statement;
- 2) Form PTO-A820 (also form PTO-1449);
- 3) Cited Reference 1; and
- 4) Acknowledgment Postcard.

No additional costs are believed to be due in connection with the filing of the enclosed Response. However, please charge any necessary fees to our Deposit Account No. 50-1133.

Respectfully submitted,

Scott A. Ouellette

Scott A. Ouellette
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Fax (617)535-3800

Date: April 13, 2001



PATENTS

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Sir:

INFORMATION DISCLOSURE STATEMENT

Applicant and his attorney are aware of the following publications and information, listed on the attached PTO Form 1449, and in accordance with 37 CFR §1.97 hereby submit these publications for the Examiner's consideration. This Statement is being filed within three months of the filing date of the application and before the receipt of any Official Action from the Patent and Trademark Office. A full copy of each cited publication is enclosed.

This statement is not to be interpreted as a representation that the cited publications are material, that an exhaustive search has been conducted, or that no other relevant information exists. Nor shall the citation of any publication herein be construed *per se* as a representation that such publication is prior art. Moreover, the Applicant understands that the Examiner will make an independent evaluation of the cited publications.

No additional costs are believed to be due in connection with the filing of this disclosure.
However, please charge any necessary fees to our Deposit Account No. 501133.



Date: _____

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Scott A. Ouellette".

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(Use several sheets if necessary)

APR 16 2001

48971-023 (AWG 001)

09/766,698

Alan W. H. Grant

01/22/2001

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[illegible][illegible]

	C-1	Grant, A. W. H. et al., "Realize Your Customers' Full Profit Potential", Harvard Business Review, p. 59-72, 09/1995

DATE CONSIDERED

F r m PTO-A820
(als f r m PTO-1449)

P09A/REV04

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SHEET 1 OF 1